

Privacy policy

SpringConcept BV is committed to careful processing of personal data. This Privacy Policy explains how we process and protect your personal data - including on the website, registration systems, digital announcements or mobile apps. Changes to this privacy policy will be announced on our website and, if these are significant changes, will always be announced to you.

SpringConcept BV is located in Sittard at Arendstraat 3. We act as contractor, working under the processor agreement concluded with the client and as responsible party for the processing of your personal data under the General Data Protection Regulation (GDPR). SpringConcept BV can be reached via telephone +31-46-4000669, its website www.springconcept.eu and by e-mail address info@springconcept.eu

SpringConcept BV is een congresbureau (PCO) dat in opdracht van derden congressen en andere - al dan niet wetenschappelijke – bijeenkomsten organiseert. De bestanden waarin uw persoonsgegevens worden opgeslagen en verwerkt zijn en blijven eigendom van de opdrachtgever.

How are your personal data used?

SpringConcept BV uses your personal data so that it can offer its services to the client and to you and fulfill its obligations to the client and you. You provide this information to us yourself when registering for one or more meetings or purchasing another product.

In addition to your basic information, in some cases we ask for other information, which is important for the correct execution of a meeting, the ability to process and award accreditation points, but also to ensure that your stay is optimally taken care of during a meeting.

Data is not stored longer than is necessary to perform the services of SpringConcept BV in the context of its assignment or for as long as we are required by law. Your personal data will then be deleted or made anonymous.

Who has access to your data?

SpringConcept BV handles your personal data responsibly and will never provide your data to third parties without your explicit permission for (direct) marketing purposes, including sending participant lists to sponsors. SpringConcept BV only provides your data to third parties to fulfill its obligations to you and to ensure that third parties can meet their obligations.

Automatically generated information that SpringConcept BV collects for statistical purposes in the context of the operation of, for example, the website and the security and improvement of the website, will only be provided to third parties insofar as they cannot be traced back to you.

SpringConcept BV can also provide your data to third parties if it is obliged to do so under laws and regulations, if it is forced to do so as a result of a lawsuit and / or if it deems it necessary to protect its own rights.

Only authorized persons have access to the personal data. SpringConcept BV adheres to the legal rules and frameworks.

These are your rights ...

Inspection and correction

All information you provide to us can be viewed via the participants' portal "my conference" which can be found as a button on the homepage of the conference website. Here you can also correct your data yourself if it is not correct.

Data portability

If you wish, you can request SpringConcept BV to supply all stored data to you (in a processable format) so that you can transfer this data to another organization. You can also request us to provide the data directly to another party.

Oblivion

You can ask us to 'forget' you, this means that we will delete all your personal data or anonymize data that we use for statistical purposes.

Restriction of processing and objection

If you think that we process too much personal data than is necessary for the service, please contact us.

Announcements, news items and documents

Part of a number of SpringConcept BV products are digital announcements and news items. You can unsubscribe yourself via the link to our email address, at the bottom of each announcement. You cannot unsubscribe from sending registration certificates and invoices.

How are your data protected?

We have taken appropriate organizational and technical measures to protect your personal data as well as possible against loss or any (other) form of unlawful use, such as manipulation and unauthorized access by unauthorized persons. SpringConcept BV has set up procedures and mechanisms for this. These are tested by independent auditors.

Cookies

SpringConcept BV uses cookies to gain insight into the use of its websites. Cookies are small text files that are stored on your computer, tablet or phone and are sent back to the server during subsequent visits to the website. By using our websites, cookies can be placed and SpringConcept BV can access those cookies. Cookies cannot damage your computer, tablet or phone or files stored on it.

You can adjust the settings for placing cookies via your browser. You can adjust the settings so that you do not receive cookies during the next visit to the website or that you are notified when a new cookie is sent to your computer, tablet or phone. You can also delete cookies via the browser. If you choose to disable cookies, you may no longer be able to use all the features of the website. Please consult your browser instructions or the "help" function of your browser to learn more about the settings and deleting cookies.

Google Analytics

SpringConcept BV uses Google Analytics to find out more about the use of its websites. Google Analytics places a permanent cookie on your computer, tablet or phone. The data collected by the cookie is analyzed by Google and the results are made available to clients. Based on these analyzes, SpringConcept BV can make adjustments to its websites.

Social media buttons

On some of our websites we use social media buttons, for example Twitter and Facebook. Via these buttons you can share or recommend information from the website to others. Cookies are placed by third parties via the social media buttons. These cookies can optimize your ease of use, but can also monitor your surfing behavior.